

CRISALIX PRIVACY POLICY

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Gathering information

We offer Services that require you to register for an account or otherwise provide personal information to us. In order to provide our Services, we may collect the following types of information:

- Information provided by users – When you sign up for a subscription for our Services, we ask you for personal information (such as your name, email address, billing information and an account password). Depending on your subscription mode, we also request credit card or other payment account information, which we maintain in encrypted form on secure servers.
- *Cookies – When you visit our websites, we send one or more cookies – a small file containing a string of characters – to your computer or other device that uniquely identifies your browser. We use cookies to improve the quality of our service, including storing of user preferences.*
- *Log information – When you access our websites, our servers automatically record information that your browser sends. These server logs may include information such as your Internet Protocol address, browser type, browser language, the date and time of your request and one or more cookies that may uniquely identify your browser.*
- *User communications – When you send emails or other communications to us, we may retain those communications in order to process your enquiries, respond to your requests and improve our services.*

Crisalix and its affiliates only process personal information for the purposes described in this Privacy Policy. In addition to the above, such purposes include:

- Providing the Services, including the display of customised content and advertising;
- Auditing, research and analysis in order to maintain, protect and improve our Services;
- Ensuring the technical functioning of our network;
- Protecting the rights or property of Crisalix or our users; and
- Developing new services.

Crisalix and its affiliates process personal information on our servers in Switzerland. In some cases, we process personal information on a server outside your own country.

Your choices for personal information

When you sign up for a particular service that requires registration, we ask you to provide personal information. If we use this information in a manner different from the purpose for which it was collected, then we will ask for your consent prior to such use.

If we propose to use personal information for any purposes other than those described in this Privacy Policy, we will offer you an effective way to opt out of the use of personal information for those other purposes.

Most browsers are initially set up to accept cookies, but you can reset your browser to refuse all cookies or to indicate when a cookie is being sent. However, some Crisalix features and services may not function properly if your cookies are disabled.

You can decline to submit personal information to any of our services, in which case Crisalix may not be able to provide those services to you.

Information sharing

Crisalix only shares personal information with other companies or individuals outside Crisalix in the following limited circumstances:

- We have your express consent.
- We provide such information to our subsidiaries, affiliated companies or other trusted businesses or persons for the exclusive purpose of processing personal information on our behalf. We require that these parties agree to process such information based on our instructions and in compliance with this Privacy Policy and any other appropriate confidentiality and security measures.
- Providing information of your account activities to the Crisalix Official Partner sponsoring your subscription, as the case may be, exclusively for the purposes of justifying our billing statements.
- We have a good-faith belief that access, use, preservation or disclosure of such information is reasonably necessary to (a) satisfy any applicable law, regulation, legal process or enforceable governmental request, (b) enforce applicable Terms, including investigation of potential violations thereof, (c) detect, prevent or otherwise address fraud, security or technical issues, or (d) protect against harm to the rights, property or safety of Crisalix, its users or the public, as required or permitted by law.

By providing us with your personal information you expressly authorize that Crisalix shares your information with other companies or individuals outside Crisalix in the above-mentioned limited circumstances.

Security measures to protect information

We take appropriate security measures to protect against unauthorised access to or unauthorised alteration, disclosure or destruction of data. These include internal reviews of our data collection, storage and processing practices and security measures, as well as physical security measures to guard against unauthorised access to systems where we store personal data.

We restrict access to personal information to Crisalix employees, contractors and agents who need to know that information in order to operate, develop or improve our services. These individuals are bound by confidentiality obligations.

Data integrity

Crisalix processes personal information only for the purposes for which it was collected and in accordance with this Privacy Policy. We review our data collection, storage and processing practices to ensure that we only collect, store and process the personal information needed to provide or improve our services or as otherwise permitted under this Policy. We take reasonable steps to ensure that the personal information that we process is accurate, complete and current, but we depend on our users to update or correct their personal information whenever necessary.

Accessing and updating personal information

When you use Crisalix services, we make good-faith efforts to provide you with access to your personal information and either to correct this data if it is inaccurate, or to delete such data at your request if it is not otherwise required to be retained by law or for legitimate business purposes. We ask individual users to identify themselves and the information that they request to be accessed, corrected or removed before processing such requests. In any case where we provide information access and correction, we perform this service free of charge. Some of our services have different procedures to access, correct or delete users' personal information.

You may be entitled to the rights of access, correction or removal of your personal information under regulations applicable to you. For the exercise of such rights, as well as for any questions or concerns regarding this Privacy Policy or Crisalix's treatment of personal information please feel free to contact us through contact@crisalix.com or by writing to us at:

Crisalix, Sàrl
PSE-A, 1015
Lausanne, Switzerland

Changes to this Privacy Policy

Please note that this Privacy Policy may change from time to time, provided that we will not reduce your rights under this Privacy Policy without your explicit consent. Regardless, we will post any Privacy Policy changes on this page and, if the changes are significant, we will provide a more prominent notice (including, for certain services, email notification of Privacy Policy changes). Each version of this Privacy Policy will be identified at the top of the page by its effective date, and we will also keep prior versions of this Privacy Policy in an archive for your review.